



US 20010027401A1

(19) United States

(12) Patent Application Publication (10) Pub. No.: US 2001/0027401 A1
(43) Pub. Date: Oct. 4, 2001

Klein

(54) PRODUCT WARRANTY REGISTRATION
SYSTEM AND METHOD

(76) Inventor: Elliot Klein, New York, NY (US)

Correspondence Address:
Michael B. Fein
Cozen and O'Connor
1900 Market Street
Philadelphia, PA 19103 (US)

(21) Appl. No.: 09/847,913

(22) Filed: May 2, 2001

Related U.S. Application Data

(63) Continuation-in-part of application No. 09/562,673,
filed on May 1, 2000.

(30) Foreign Application Priority Data

May 31, 1999 (DE)..... 199 24 851.6

Publication Classification

(51) Int. Cl. 7 G06F 17/60
(52) U.S. Cl. 705/1

(57) ABSTRACT

A method for obtaining warranty registration of products, facilitating return of lost products, and expediting warranty service on defective products comprising providing a unique identifier on or within each product; providing a lost and found system comprising the steps of marking each product with return instructions and a reward offer to any person who finds said product after it has been lost; and offering to return each product to a registered owner in the event said product is lost and returned by said person who finds it if said owner provides data comprising owner identification and date said product was purchased at retail; providing said data to a manufacturer or other warrantor in order to register said warranty.

